



State of Washington Small Business Liaisons

Your quick contacts for state government information, assistance, speakers for events.

Agency	Services	Contacts	Phone	E-Mail
Department of Labor & Industries	<ul style="list-style-type: none"> Workers' compensation claims and employer accounts Wage and hours rules Construction contractor registration Workplace safety and health 	  Celia Nightingale Aaron Hoffman	360-902-4205 Toll-free: 800-987-0145	SmallBusiness@LNI.wa.gov
Employment Security Department	<ul style="list-style-type: none"> Unemployment insurance taxes Paying out unemployment benefits Employment services to workers and businesses 	 Lisa van der Lugt	360 902-9298	SmallBusiness@ESD.wa.gov
Department of Revenue - Tax Payer Services	<ul style="list-style-type: none"> Business tax registration Business & Occupation Tax, Sales Tax, State Public Utility Taxes, tax incentives/credits other excise taxes Referrals to tax specialists as needed 	 Janet Shimabukuro	360 705-6602 Toll-free information center: 800 647-7706	Janet@DOR.wa.gov
Department of Revenue - Business Licensing Service	<ul style="list-style-type: none"> Online and paper filing of Master Business Applications City and State agency partnerships for one-stop business licensing 	 Kim Eastman	360-705-6615	KEastman@DOR.wa.gov
Secretary of State - Division of Corporations and Charities	Registration and maintenance of: <ul style="list-style-type: none"> Corporations and Limited Liability Companies (LLC) Limited Partnerships Trademarks Apostilles (for documents used in foreign countries) 	 Patrick Reed	360 725-0358 direct 360 725-0377 main	Patrick.Reed@SOS.wa.gov
Department of Social & Health Services	<ul style="list-style-type: none"> New Hire Reporting assistance Conducts training on child support laws Assists employers with electronic payment and reporting options 	 Doug Cheney	360-664-5043	DCheney@DSHS.wa.gov
Governor's Ofc of Regulatory Assistance	<ul style="list-style-type: none"> Questions about Washington's environmental permitting requirements Assistance with completing environmental permit applications 	 Fran Sant	360 407-7037 Toll free: 800 917-0043	Help@ORA.wa.gov
Governor's Ofc of Regulatory Assistance	<ul style="list-style-type: none"> Questions about Washington's regulatory requirements Change agent for joint agency business processes & procedures Manages Washington's website for business 	 Karen Pernerl	360 725-4007	Karen.Pernerl@Commerce.wa.gov

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Department of Commerce	<ul style="list-style-type: none"> • Trade and export technical assistance – helping companies export into foreign markets • Act as governmental and policy liaison for small business issues • Provide referral for support and technical assistance to small businesses, including financing resources and tax incentives 	 Lynn Longan	360 481-3106	SmallBusiness@Commerce.wa.gov
Office of Minority & Women's Business Enterprises	<p>Point of contact for small business referrals:</p> <ul style="list-style-type: none"> • Certification, business development, Linked Deposit Program 	 Jose Diaz	360 704-1194	JoseD@OMWBE.wa.gov
Department of Veterans' Affairs	<ul style="list-style-type: none"> • Washington State Veteran/ Servicemember Owned Business Directory • Washington State Veteran Linked Deposit Program (Improves access to capital for certified Veteran and Servicemember owned firms) 	 Heidi Audette	(360) 725-2154	HeidiA@DVA.WA.GOV
Department of Enterprise Services	<ul style="list-style-type: none"> • State procurement/contracting 	 Kerry Bustetter	(360) 407-9394	Kerry.Bustetter@DES.wa.gov
Liquor Control Board	<ul style="list-style-type: none"> • Contact for small business referrals and applying for liquor license • Presentations on liquor laws and regulations for small business • Working with local government partners • Information on allowed activities in liquor businesses • Advise on liquor legislation and rule changes • Provide information on safe use of alcohol and the law 	 Susan Reams	(360) 664-1651	Reams@LIQ.wa.gov
Department of Agriculture	<p>To support and promote the food and agriculture industry, the department:</p> <ul style="list-style-type: none"> • Advises farm and food businesses on regulations • Advises businesses on Direct, Domestic, and International marketing • Refers business owners to specific WSDA and USDA programs • Works with Commerce and other agencies to recruit and retain food and agriculture businesses 	 Patrice Barrentine	360 902-2057	PBarrentine@AGR.wa.gov
Workforce Training and Education Coordinating Board	<ul style="list-style-type: none"> • Contact for business and industry, state-wide, for workforce issues • Liaison to the state & regional economic development system • Workforce contact for state business and industry associations 	 Mike Brennan	360 586-8683	Mike.Brennan@WTB.wa.gov



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Commission on
Asian Pacific
American Affairs

- Improves the well-being of Asian Pacific Americans by ensuring their access to participation in the fields of government, business, and education
- Advises and makes recommendations to the governor, state agencies, and the legislature with respect to desirable changes in program and law on the rights and needs of Asian Americans and Pacific Islanders



Kendee Yamaguchi 360 725-5667 Kyamaguchi@CAPAA.wa.gov

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