WORKFORCE DEVELOPMENT SYSTEM

CUSTOMER

YOUTH
- Ages 14-21

ADULTS
- All adult jobseekers
- Individuals with disabilities
- Visually impaired
- Veterans
- Low income/TANF
- Underemployed

BUSINESS PARTNERS/EMPLOYERS
- Small businesses
- Start-ups
- Large corporations

Local, multistate or global

SERVICES

YOUTH ONLY
- Drop-out prevention
- Education assistance

YOUTH & ADULTS
- Job-search assistance
- Occupation skills training
- Work experience
- Employment
- I-Best
- Basic education
- Internships
- On-the-job training
- Career coaching/counseling
- Certificates and degrees
- Apprenticeships
- Support services
  - Bus passes
  - Gas vouchers
  - Childcare vouchers
  - Clothing

ADULTS & BUSINESS
- Rapid response for layoffs
- Career coaching/counseling
- Incumbent worker training
- On-the-job training
- Labor market information

BUSINESS ONLY
- Layoff aversion
- Sector-panel initiative
- Pre-screening
- Applicant testing
- Hiring
- HR planning
- Hiring events/Job fairs
- Tax credits
- Fidelity bonding

COORDINATED THROUGH LOCAL WDC'S AND THE STATE WORKFORCE BOARD.

PROVIDERS
- WorkSource
- Community & Technical Colleges
- School districts
- Private career schools
- Apprenticeships
- Community-based organizations
- Community Services Offices

PARTNERS
- Workforce Training and Education Coordinating Board
- Businesses
- Organized labor
- Workforce Development Councils
- State Board for Community and Technical Colleges
- Department of Social and Health Services
- Employment Security Department
- Office of Superintendent of Public Instruction
- Division of Vocational Rehabilitation
- Department of Services for the Blind
- Economic Development Councils
- Department of Commerce

FUNDING
- State
- Federal
- Local
- Private
- Employer fees