



## **Workforce Innovation and Opportunity Act (WIOA) Technology and Access Task Force**

### **Proposed Work plan and agenda focus by date**

#### **April 28**

Discussed scope and charter for the Task Force

- Outline topic issue/area focus for work plan/charter
- Deliverables and time table
- Identify key partners and who should be at the table

Tacoma WorkSource Access Project was discussed and acknowledged as a pivotal component for developing a universally accessible One Stop system. – Anne Goranson, ESD Regional Director, James and Erin from WorkSource Tacoma

At the center of the project are the following tangible implementation and potential recommendations:

- Centers have and can provide Wi-Fi throughout the center (public spaces for core and workshop class rooms)
- The Universal One Stop would be virtual and would strive to be paperless for public interaction
  - All workshops and materials would be digital
  - All program notices, partner programs and fliers would be digital
  - All job leads and consumer information including College and training programs, would be digital
- Customers needing accessible tools or technologies, would bring their own tools and access information through Wi-Fi
- One Stop Centers would have simple tools like Apple iPads or lap tops with MS office (including Magic Eyes screen reading as part of the MS package) – to be available to those that don't have equipment
- Foot print of the current WorkSource labs could be reduced by half and centers could substantially cut printing costs

May 19<sup>th</sup>

Presentation and discussion on E-learning

- Explore the current status of the e-learning system with the Community Colleges - Mark Jenkins, Director ELearning and Open Education for the Washington State Board (Other panel members may also present or respond to questions) for Community and Technical Colleges (system wide).
- Data on CTC system – including
  - Variety of courses offered, certificates or completion verifications
  - Number of courses offered
  - Number of students served through e-learning last year (3 years would be nice perspective)
  - Growth patterns in use and types of courses with increased public interest
  - Demographic information on e-learner community? Students
    - Age and gender
    - Resident location
    - Frequency of using the e-learning tool (several courses – just once)
    - Other relevant information
- Projections on any future technology changes to provide e-learning at the CTC
- Presentation on Phoenix University E-learning program  
Bruce Williams
  - Relevant data and information on programs and # served etc.
  - E-learning tools/programs/design and user interaction
  - Projections on future of E-Learning as method of public education and training

June 11

The focus of this meeting will be the Monster Solutions Project

Kelly Lindseth, Deputy Director (ESD) will lead her project team in this presentation.

Some of the question focus will include:

- Universal Access
- Disability access specifically
- Ability of system to be accessed with portable tools (smart phones, tablets)
- Ability for system to be center repository for a “paperless” One Stop
- Ability for local One Stops to personalize some of their operations and public interface
- Tracking capacity
- 503 Federal Contractors tracking tools as well as Governor’s 5% Initiative

July 14

This meeting will focus on two major topic areas.

1. Digital access in all parts of the state – broadband access

Elizabeth Laukea, Project Manager, Washington State Library Microsoft IT Academy Office of the Secretary of State

A second presenter has done research on this topic area and can inform the Task Force on the scope of the issue.

2. Discussion and presentation from the system users perspective to include presenters that can speak to the experience of the following communities:
  - o Disability community general
  - o Blind and low vision
  - o Deaf and hard of hearing
  - o Immigrant and ESL (ESA or other)
  - o Economic barriered (TANF)
  - o Rural

Learning of the experience from the varied communities will help inform the Task Force on recommendations that lead to Universal Access in the broadest conceptualization possible.

One Stop assessment tool:

Discussion of technology survey tool and determination on how to best use to inform task force and our recommendations

Meeting dates yet to be determined:

August

September

November

December