

**WASHINGTON STATE
WORKFORCE TRAINING AND EDUCATION COORDINATING BOARD
MEETING NO. 163
JUNE 28, 2012**

RETOOLING WASHINGTON'S WORKFORCE

At the meeting, Employment Security Department and Workforce Board staff will update the Board on "Retooling Washington's Workforce."

Board Action Required: None. For discussion only.



**Retooling Washington Work Group #2:
On-the-Job and other Direct-Connect Training
June 2012 Update**

On-the-Job Training

National Emergency Grant (NEG): At the end of May, there had been 309 participants in the NEG-funded OJTs, exceeding the state target for the grant of 255 participants. Approximately 83 percent of the \$1.9 million in funding had been expended. The Department of Labor (DOL) has extended the grant for 90 days until September 30, 2012. Ninety percent of OJT completers are employed, at an average of 86 percent of their pre-program wage. Employment Security has submitted information to DOL for a new NEG grant for OJT.

Governor's Discretionary funds for OJT: By the end of May, there had been 255 participants, exceeding the goal. About 50 percent of the \$1.5 million allocated by the Governor had been expended. Costs have been much lower per OJT than had been anticipated. The funds have a life until June 30, 2013 but may be re-purposed by the Governor.

Governor's Discretionary funds for OJTs for Veterans and Young Adults: In January the Governor announced that an additional \$325,000 in WIA discretionary funds would be allocated to Workforce Development Councils to provide at least 60 OJT opportunities for veterans and young adults. Thirteen participants had been enrolled as of the end of May. This program is available until March 31, 2013.

Division of Vocational Rehabilitation and Employment and Career Development Division (ECDD) Collaboration: Under this project, ECDD will provide OJT services to approximately 125 DVR participants. The project began in January. DVR has referred 74 individuals to ECDD, and 6 have begun OJTs as of the end of May.

Individualized Certificate Programs (ICP)

The Workforce Board's contractor, College Brain Trust, has obtained the commitment of four community colleges (beyond Lower Columbia) to implement ICPs—Spokane, Spokane Falls, Pierce, and Highline. Two others may commit soon. The start date is likely to be moved from Fall to Winter quarter 2013 in order to allow time to meet accreditation and "Gainful Employment" requirements for new programs.

College Brain Trust has completed a practice guide for ICP--a how to guide for effective implementation. During the Winter and Spring of 2012, an additional 76 students enrolled in an ICP at Lower Columbia College and 11 students completed a certificate.

The colleges are considering changing the name to "Individualized Programs" since they are considering developing associate degree programs in addition to certificate programs.

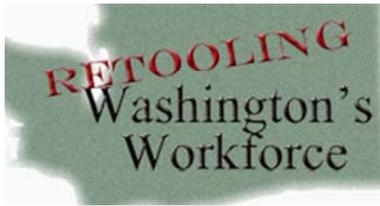
Workplace-Based Learning Grant

In late January the Workforce Board began contracts with three local partnerships to provide college credit-bearing instruction for low-wage incumbent workers at their worksite.

Microsoft e-Learning

The number of individuals taking advantage of the availability of Microsoft e-Learning through WorkSource keeps growing. Nearly 20,000 individuals have now started one or more courses and 7,328 have completed at least 75 percent of a course. The Certiport testing sites ended in February, with a total of 91 specialist's certifications.

The number of secondary students engaged in the Washington IT Academy Program has been increasing rapidly: 9,974 students have attempted Microsoft Office Specialist exams, and 2,733 have been certified. 215 students have attempted Microsoft Technology Associate exams, and 112 have been certified. Examples of Microsoft Office Specialist exams are PowerPoint, Excel, and Word. Examples of Microsoft Technology Associate exams are Windows Operating System Fundamentals and Networking Fundamentals.



**Retooling Washington Workgroup #3
Coordinating Business Outreach and
Improving Job Referrals and Skills Matching
June 2012 Update**

Quality Standards for Job Orders and Job Referrals

The new quality standards for job orders and job referrals are being implemented during June.

Technology Improvements for Job Matching

The Employment and Career Development Division of ESD is continuing to work with the Information Services and Technology Division to identify the business needs for technology improvements for job matching.



Retooling Washington Work Group #2

On-the-Job and other Direct-Connect Training

Contact: Bryan Wilson
Workforce Board
June 15, 2012

Directive

Increase the use of On-the-Job Training (OJT) and other forms of Direct-Connect training, including Microsoft E-Learning. Increase the availability of college credit for on-the-job learning and make more hybrid courses accessible to unemployed and incumbent workers.

Deliverables

- 1) OJTs and other employer-based training
- 2) Individualized Certificate Programs (ICPs) New hybrid courses
- 3) Microsoft E-Learning (Self-Help Approach)

Schedule

Description	Due date	Status
Convene workgroup	10/2010	Completed
Convene monthly meetings	Ongoing	Ongoing
Workforce Board approves charter	11/18/10	Completed
Present updates at Board meetings	As scheduled	Ongoing
Present six-month progress report	6/14/11	Completed
Present one-year progress report	10/6/11	Completed

Indicators*

	June 2011 Report	October 2011 Report	Latest
1) OJTs and Other Employer-Based Training**			
Number of participants	268	644	1,112
Training Completion Rate	83%	87%	84%
Employment Rate (with OJT employer)	64%	84%	78%
2) Individualized Certificate Programs			
Number of students	209	250	371
Number of work-based credits completed	197	244	311
Number of credentials completed	20	29	47
3) Microsoft E-Learning (Self-Help Approach)			
Number of people taking at least one course	10,072	11,497	19,962
Number of courses started	21,970	27,045	50,209
Number of people completing at least 75 percent of course	3,620	4,405	7,328
# of courses at least 75% completed	10,885	14,768	26,225
Number of specialist's certifications	50	77	91
4) Washington IT Academy Program			
Number of students passing Microsoft Office Specialist exams	--	--	2,733
Number of students passing Microsoft Tech. Associate Exams	--	--	112

*Cumulative results since July 1, 2010. **See the next page for additional detail.



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On-the-Job and other Direct-Connect Training

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June 15, 2012

Indicator Details

1) **OJTs and Other Employer-Based Training**

This report contains data on OJTs only and includes OJTs reported by WSID, WorkFirst/ESD, and DVR. For WSID, the numbers include OJTs funded by WIA formula, WIA 10%, or the National Emergency Grant.

Dates

The data includes OJTs begun since July 1, 2010. For DVR, the data goes through May 31, 2012. For WorkFirst, the data is through August 31, 2011. For WSID, the data is through May 31, 2012.

Other Details

The training completion rate is among those OJT participants who have exited (there were 533 exiters), the percentage who completed their OJT.

The employment rate is among those OJT participants exiting, the percentage who continued employment with their OJT employer after the end of their OJT. There were 1,006 WIA OJT participants, 822 exiters, 694 of whom had completed their OJT, and 648 of whom were employed. There were 78 DVR participants, 44 exiters, of whom 36 had completed their OJT and 32 were employed by their OJT employer. There were 28 WorkFirst participants, 23 of whom had exited, 14 had completed their OJT, and 11 of whom were employed.