

WIOA STRATEGIC PLAN GOALS

The goals below are in draft form as of November 3, 2015—currently in the second draft phase for the state strategic plan. Goals may change between drafts; Workforce Board staff will update Operational Plan team partners on substantive changes.

<p>Business Engagement</p>	<ul style="list-style-type: none"> • Establish a baseline and increase the number of businesses utilizing the workforce system. • Establish a baseline and increase the number/% of businesses reporting satisfaction with the services they receive via the workforce system by 5% each year. • Have at least one sector partnership in development in each workforce region. Use the Sector Partnership Framework to show progress over time. • Increase resources for work-based learning opportunities, including on-the-job training and apprenticeship, internships, job shadows, but especially, incumbent worker training. • Increase the amount of work-based training including incumbent worker training, on-the-job training and apprenticeship, job shadows, internships. • Train at least 30 percent of the workforce system’s staff on the implementation of sector partnerships.
<p>Integrated Service Delivery</p>	<ul style="list-style-type: none"> • Increase the number of designated navigators available within the One-Stop system. • Develop an intake process that eliminates redundant assessments and streamlines customer experience. • Increase the number of participants, including those with barriers, who have defined career pathways and have gained portable skills, received industry-recognized credentials, and/or earned college credits.
<p>Technology and Access</p>	<ul style="list-style-type: none"> • Implement universal wireless Internet access in high-traffic areas of all comprehensive one-stop centers in Washington by 2020. • Establish the state-level advisory committee on accessibility and barrier solutions and ensure the designation of local advisory committees during the first two years of the plan. By the fourth year of the plan, ensure that the state-level advisory committee has received multiple years of progress reports on barrier removal projects at the local level from each local area. • Identify and encourage local pilot programs that use technology as a means of facilitating and improving an integrated service delivery for customers, including programs that are designed to improve access to the system.
<p>Next-Generation Performance Accountability</p>	<ul style="list-style-type: none"> • Develop a system to accurately measure the collective success of all WIOA partners in serving workforce populations.