

# Technology and Access Task Force

## Meeting Notes – August 18, 2015

**Attendees in person:** Dawn Karber, Eric Wolf, Mark Adreon, Toby Olson, Jim Kenney, James Walker, Marcelle Wellington, Tami Jacobs, Lisa Pan, Molly Onkka, Elizabeth Iaukea, Amanda Dell

**Attendees on phone:** Erin Blades, Michael Mesa, Michael Mackillop, Elizabeth Gordon, Melodie Pazolt, Luisa Erickson, Hayley Rice, Amy Gimlin, Hope Stout, Agnes Balassa

### Welcome, Introductions & review agenda

### Review on recommendations that have gone to Steering Committee and Board

- ABSAC and Advisory Groups at State and Local level. Eric Wolf told the group about how the recommendation was brought through the Steering Committee and approved by the board with slight change to wording surrounding the recruitment of members.
- Discussion about how the recommendation rolled out. Discussion about how it can be difficult to recruit the ideal group of people and how the state can help to recruit the right people. There was a small change in wording about the recruitment of members. This recommendation passed through the board. One part that wasn't fully fleshed out was membership at the state level.
- At Workforce Board retreat, the board came up 3 major areas to focus on: employer engagement, integrated service delivery and technology & access.
- Discussion about the possibility of having rotating seats for membership to have fresh voices.
- Monster Label recommendation went smoothly through the Steering Committee and Board. ESD is committed to making it work. This recommendation supports employer engagement by giving 503 users a reason to use system.
- There had been some miscommunication between ESD and Monster, so this will need to be added, it will not be included in rollout. There was not option for employer to opt in, so this update will be held back until they add 2<sup>nd</sup> opt in. Employers will need to opt in for each position. Will need to follow up to get date of when change order will be going through.
- Question if this option would be available for someone with criminal background. Need to look into whether the criminal background is considered a disability to be eligible for DVR services.
- This also helps employers who are required to list a position by turning it into a tool that give them definite value.

### Understanding and Identifying Barriers for named populations in WIOA Legislation

- Group discussion about individuals with barriers and table that has been set up to keep track of barriers that have been discussed in group. Group wants to make sure all populations are represented. As we work through the exercise, we will try to think of examples from the perspective of the consumer.
  - Task: Barrier to accessing programs & service/can't get to, Barrier: Lack of co-located staff at Worksource centers/inadequate service provision, Individual: All, Solution: more agencies co-located

- Task: Seeking services, Barrier: overstimulating environment, Individual: Individual with mental health issues, Solution: a greeter
- Task: Seeking services, Barrier: Intrusive questions, Individual: Immigrant/EAL individual, Solution: more specialized services
- Group has agreed to make this exercise a homework assignment. Trying to get conversation on track so we can come up with a product to focus on these barriers.
- Will send around a template for people to fill in. Send to Amanda before next meeting to collate responses.

### **One-Stop Wi-Fi Recommendation**

- Discussion about the background behind this recommendation. Getting wireless into one-stop centers is a priority. Recommending every center develop a plan to deploy wireless. Acknowledging that this will be more challenging for some centers than others.
- Suggestion that locals should have a plan and that state make wireless a goal. Make sure that at the state level we are supportive and part of State technology plan.
- Suggestion to remove the part about shrinking the computer lab. Supposed to increase access, not reduce resources for people who do not have their own wireless device.
- This applies to one-stop centers, not necessarily affiliates.
- We don't know at this stage the percentage of the state that does not have Wi-Fi. Eric will try to get this information prior to next Steering Committee meeting.
- Resources required to provide Wi-Fi access in all the Worksource centers are a small fraction of resources to make sure that is on the other end of the Wi-Fi is available to folks.
- Trying to establish Wi-Fi is step 1 to get this on the radar of the budget.
- Dept. of Education working on a 5-year 20 million dollar project to allow people to access their personalized settings for their access technology via the cloud.
- Discussion about "Li-Fi", which is something that is being developed. Perhaps we don't limit recommendation to say "Wi-Fi" but perhaps add "wireless" or some other type of technology that we can grow into as technologies develop.
- Majority of group in favor of recommendation. General consensus that we move forward with development of this recommendation. Will take out unimportant details.

### **Closing**

**Next meeting – September 22nd**

**Adjourn 11.57am**