



# *Moving Forward for a Healthier Washington*

Health Care Personnel  
Shortage Task Force

*May 19, 2014*

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## Goal for Health Care →



### State Goal:

A healthier Washington achieved through the Triple Aim

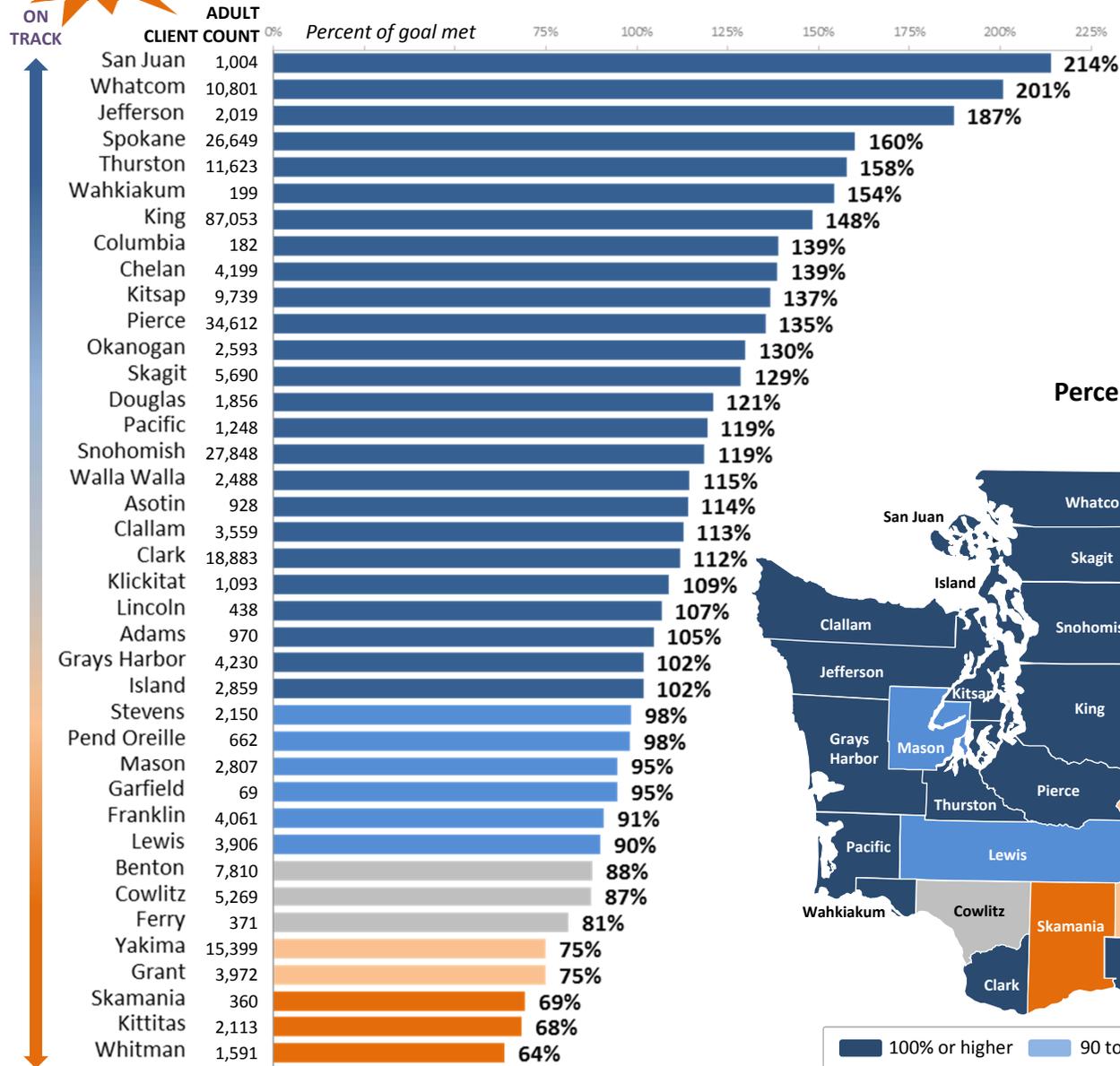
### National Triple Aim:

- Better Health
- Better Care
- Lower Cost





# Medicaid Expansion Enrollment Targets for January 1, 2018

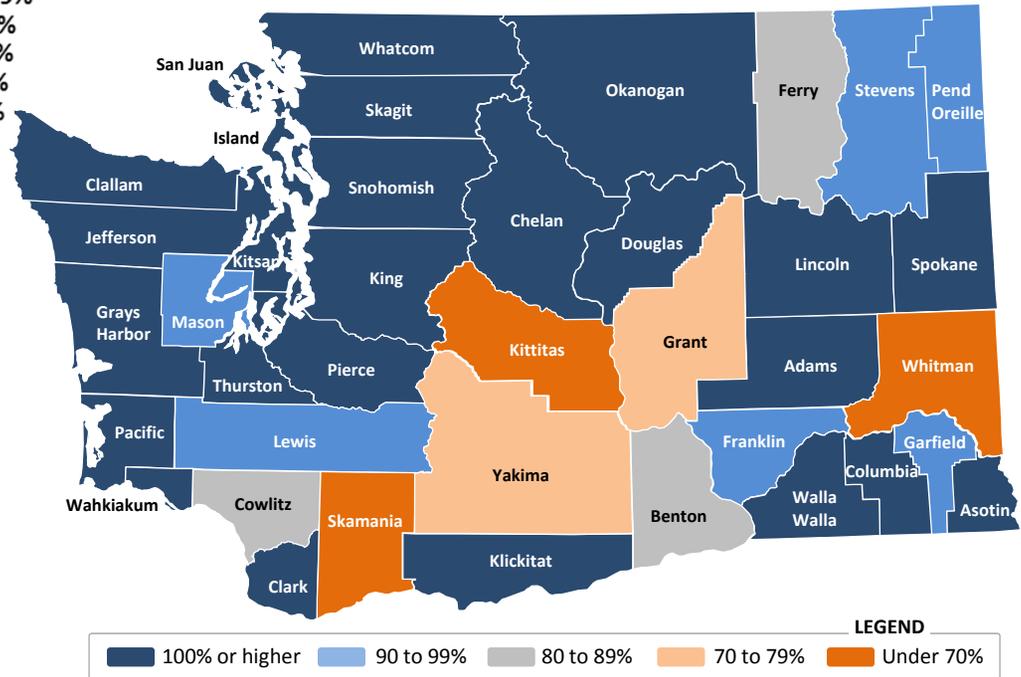


**Total New Adult Clients = 313,303\***

Target for January 1, 2018 = 252,576

**Percent of 2018 Target Met Statewide = 124%**

Between October 1, 2013 and May 1, 2014



ON TRACK  
OFF PACE

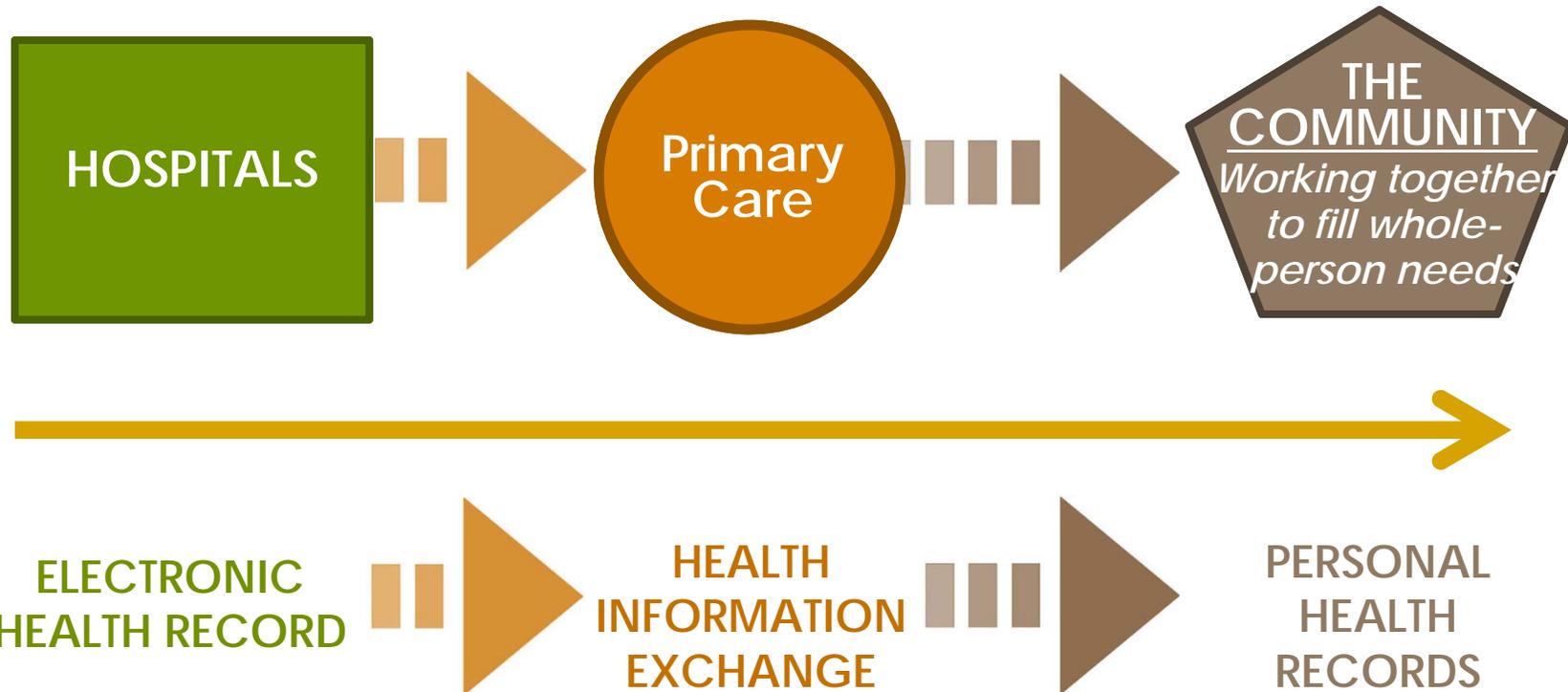
\*162 additional clients do not map to Washington counties.

SOURCE: Washington State Health Care Authority, May 1, 2014.

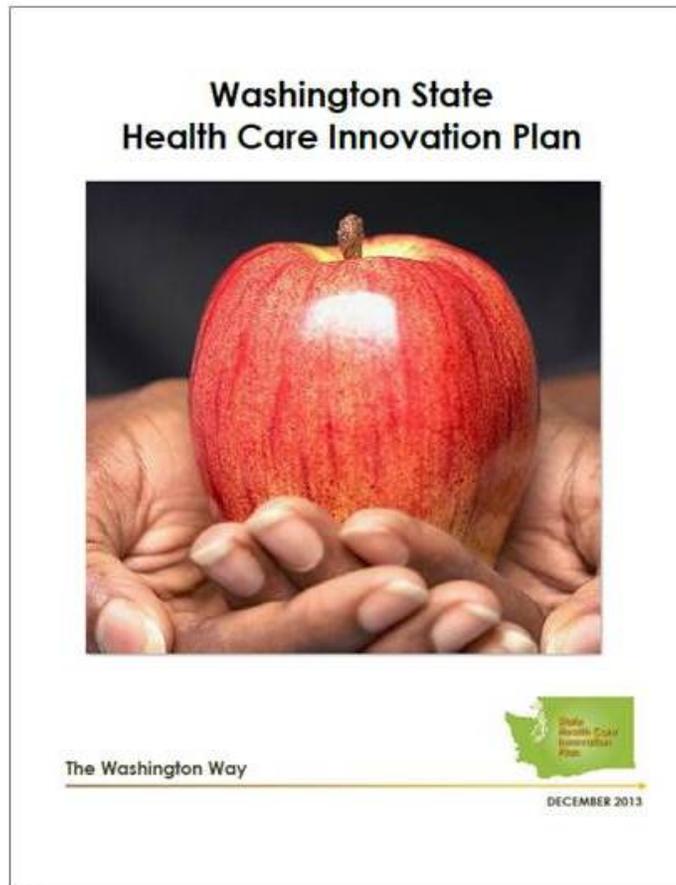
## Health Care Innovation Domains



# Moving the Focus from Institutions to Communities



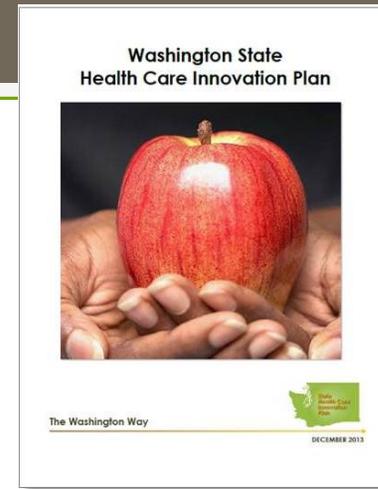
# State Health Care Innovation Plan



- **8-month** planning process
- **12 State agencies**
- **More than 100** meetings & public presentations
- **Hundreds of thought-leaders** engaged throughout the state
- **Dozens** of hospitals, organizations, and MDs
- **770 Feedback Network** members

## What's In the Plan?

- **THREE** Core Strategies
- **SEVEN** Building Blocks
- The **STRATEGIES & BUILDING BLOCKS WORK TOGETHER** to move innovation forward



## Three Core Strategies

Supported  
by  
HB 2572  
and  
SB 6312

- **Build healthy communities and people** through prevention and early mitigation of disease throughout the life course
- **Drive value-based purchasing** across the community, starting with the State as “first mover”
- **Improve chronic illness care** through better integration of care and social supports, particularly for individuals with physical and behavioral health co-morbidities  
*(more than 1 illness)*

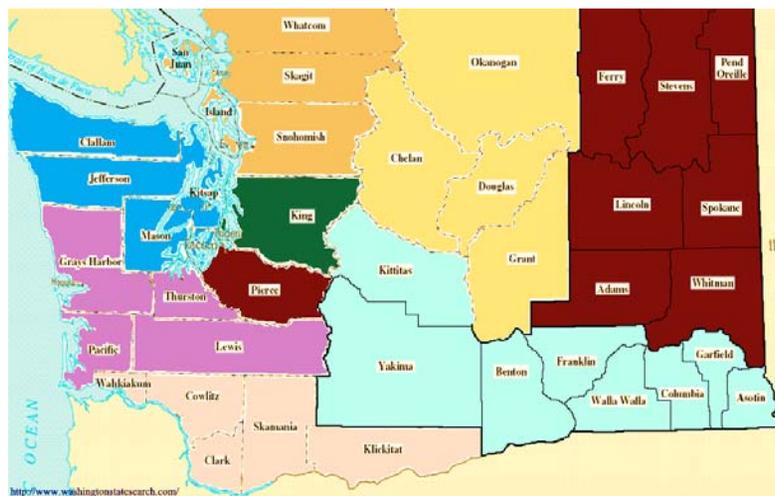
## Seven Building Blocks

1. Quality and price transparency
2. Person and family engagement
- 3. Regionalize transformation**
- 4. Create Accountable Communities of Health (ACHs)**
5. Leverage and align state data
6. Practice transformation support
- 7. Workforce capacity and flexibility**

## Building Block 3: Regionalize transformation



Example: 7 Regions



Example: 9 Regions

Regions will be determined  
in partnership with  
Legislative Task Force  
& Counties



## 7. Workforce capacity and flexibility



### Washington Workforce Summit

**A one-day event** September 5, 2013 engaging key thought leaders in strategic thinking to meet anticipated health workforce needs

- **Summit supported by** the National Governors Association
- **37 participants**—State legislators to private industry
- **26 Recommendations** to prepare the workforce

## Workforce Summit Findings

The Innovation Plan's success depends upon availability and readiness of the workforce. We must:

- **Evolve our workforce capacity & payment structures** to meet changing demands
- **Train our workforce** for whole-person, team-based care that addresses the needs of:
  - Integrated care (physical and behavioral health) involving the whole community
  - An aging population
  - Those with co-morbidities at greatest risk of poor health  
*(requiring effective preventive approaches)*
- **Encourage the workforce** to focus on:
  - Working adaptively and at top of skill level practice
  - Utilizing technical skills and tools to make the best use of health information technology
  - Preventive education and care

## New Considerations →



- **Providers, purchasers, payers, and the community** work together:
  - To connect services & ensure a whole-person approach
  - To identify and solve regional health needs
  - To set directions and make decisions
- **Regional Extension Service** provides information and training assistance
- **Community health workers** engage patients and clients to ensure follow-through
- **Health IT training opportunities are created** to train IT and health professionals to fill the growing need for quality and cost data

## Workforce-Related Efforts Contributing to the Innovation Plan →

### *Current*

- Rural Health
- Behavioral Health workgroups
- Health Homes care coordination
- National Conference of State Legislatures workforce results

### *Forming*

- Community Health Worker Task Force

### *Proposed*

- Workforce Transformation Task Force\*  
(*We'll discuss this request*)

## When the System is Transformed...

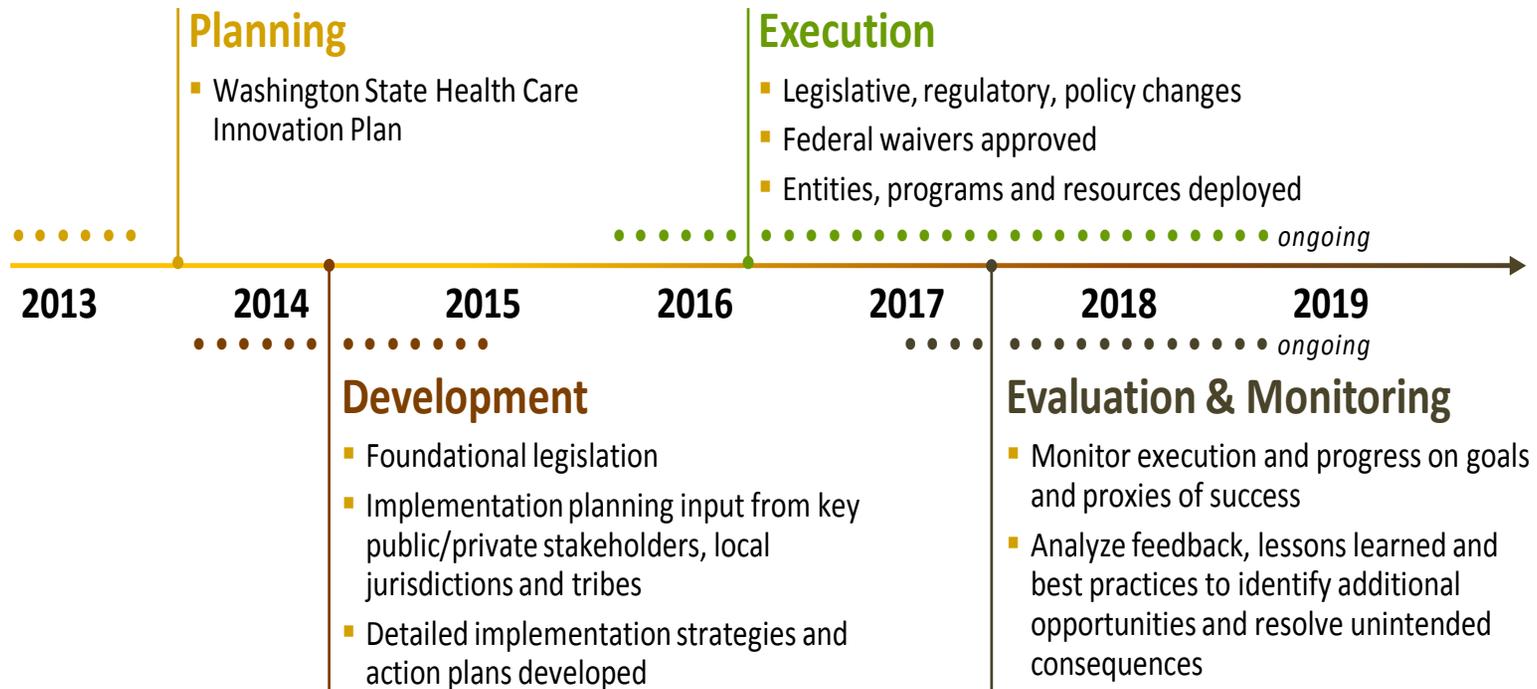
- **A provider coordinates** all of our health care
- **Outreach workers** will connect those with complex physical health, behavioral health and basic living needs with all the services available to address their needs
- **Expanded data systems** will give our providers immediate access to our health histories
- **Health care services will be effective** and unnecessary costs will be avoided



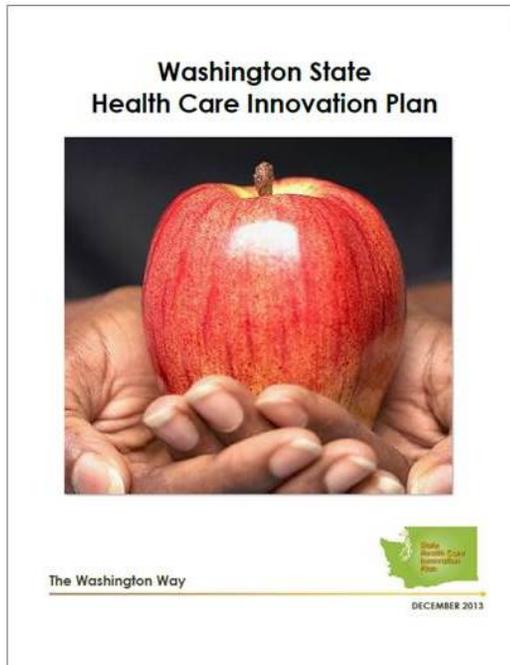
**We will be healthier** and need fewer services because we are receiving the right services

# Roadmap for Health System Transformation

*From planning to implementation...*



## Q & A



Stay informed via the Innovation Plan website:

<http://www.hca.wa.gov/shcip>

Share your thoughts and asked to stay engaged by emailing the Help Desk: [simquestions@hca.wa.gov](mailto:simquestions@hca.wa.gov)

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